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Program Audits

The purpose of this web page is to increase transparency related to the Medicare Advantage and Prescription Drug Plan program audits and other various types of audits to help drive the industry towards improvements in the delivery of health care services in the Medicare Advantage and Prescription Drug program. Information regarding the Program Audit Process and Protocols, Program Audit and Enforcement Reports, and HPMS Memos relating to the Program Audit process are located in the Downloads section below. Please see the Related Links section to view Medicare Advantage and Prescription Drug manual chapters and Program Audit related training.

Please note, these protocols are not a substitute for a review of the applicable statutes or regulations. Rather, the data collection specifications and tools described in the program audit protocols, including the record layout instructions, are used for auditing and monitoring activities and by themselves should not be used to interpret policy.

NOTE: To access Program Audit Results data, please click on Program Audit Results in the left navigation pane.

Specific questions relating to Program Audits may be submitted at the following mailbox: part_c_part_d_audit@cms.hhs.gov

☁ Downloads

2024 Audit and Enforcement Report (PDF)

Program Audit Process Overview (PDF)

Medicare Part C and Part D Program Audit Protocols (CMS-10717) (ZIP)

[MMP Audit Protocols and Data Requests (ZIP)](#)

[Audit Submission Checklist (PDF)](#)

[Audit Submission Checklist (XLSX)](#)

[User Group Resource Document 2023 (PDF)](#)

[2023 Program Audit Enforcement Report (PDF)](#)

[2022 Program Audit Enforcement Report (PDF)](#)

🔗 Related Links

[Preparing Formulary Administration Validation Work Plans](#)

[Prescription Drug Benefit Manual](#)

[Parts C & D Enrollee Grievances, Organization/Coverage Determinations, and Appeals Guidance](#)

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